



Terms and Conditions for Kite Camps with Swiss Kitesurf

General Information

The services provided by Swiss Kitesurf are dependent on weather conditions. The price list is indicated in CHF and may be changed by us at any time. All prices are inclusive of taxes.

Payment Terms & Visa Requirements

A reservation is only valid once payment has been received, unless otherwise agreed by email and confirmed by Swiss Kitesurf. The customer is responsible for checking whether they can obtain a visa or entry permit (e.g., based on their nationality). Swiss Kitesurf cannot be held responsible for any issues related to visa applications or entry permits. If the participant is unable to join the trip due to these reasons, they will be treated as a "No-Show Customer" and will not be entitled to a refund.

Cancellation Terms

Cancellations must be made in writing via email. In case of any cancellation, whether justified or not, or in the event of a no-show, the following refund conditions apply to the entire booking amount:

- 60% refund for cancellations made up to the 61st day before departure
- 30% refund for cancellations between the 60th and 30th day before departure
- 20% refund for cancellations between the 29th and 15th day before departure
- 0% refund for cancellations made within 14 days of departure

We may cancel the trip before the registration deadline if, for example, the minimum number of participants is not reached. The minimum number of participants depends on the specific destination and will be communicated in the information for each trip. Swiss Kitesurf is not liable for costs incurred before the registration deadline, including flights booked or visas applied for before the registration deadline.

Registration and Termination of Contract

A course participant must be in good health and able to swim for at least 30 minutes without assistance. The kitesurf instructor may exclude a participant from the course if they behave dangerously or disrupt the course. In this case, Swiss Kitesurf will not refund any costs.

Liability Disclaimer

Swiss Kitesurf takes no responsibility for property damage or personal injury of any kind. We also do not accept liability for loss, damage, theft, or vandalism. This applies to the storage

and transport of guest equipment as well. We recommend that all participants take out appropriate insurance.

Courses

Normally, the lessons begin on the first booked day between 08:45 and 15:30. If the practical part of the course cannot be carried out due to excessive wind (more than 35 knots), insufficient wind (less than 8 knots), or unreliable, gusty winds, the course will either be rescheduled or, if this is not possible, replaced with an alternative program. Swiss Kitesurf is not obligated to refund the course fee if the customer decides to cancel the course for personal reasons.

Equipment Rental

The renter is responsible for any self-inflicted damage and must pay for it on-site. Damages must be reported when returning the equipment. The staff of Swiss Kitesurf and its partners regularly ensure that the equipment is in proper and safe condition. However, the renter is responsible for thoroughly checking the rental items before each use. If the renter has difficulties handling the equipment, Swiss Kitesurf and its partners may refuse the rental. The renter may withdraw from the contract, but the rental fee will still be retained. A Level 4 certificate according to VDWS is required for the rental. If the camp manager notices that the level does not match the issued license, the rental may be denied on-site.

Other Provisions and Jurisdiction

Swiss law applies, even if the trip takes place abroad or the participant comes from outside Switzerland. The jurisdiction for all claims is Maloja.

Silvaplana, January 20, 2025